## Message Text

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PAGE 01 DHAHRA 00662 210938Z ACTION NEA-11

INFO OCT-01 EB-08 ISO-00 /020 W

-----071937 211518Z/14

R 210835Z MAY 78

FM AMCONSUL DHAHRAN

TO USDOC

INFO AMEMBASSY JIDDA

AMEMBASSY MANAMA

USLO RIYADH

AMEMBASSY DOHA

AMEMBASSY ABU DHABI

AMEMBASSY KUWAIT

SECSTATE WASHDC 6260

AMEMBASSY TEHRAN

LIMITED OFFICIAL USE DHAHRAN 0662

E.O. 11652: N/A TAGS: BEXP. XF

SUBJECT: WAREHOUSING - DOW-WARNER

REF: (A) USDOC 7684, (B) DHAHRAN 0531, (C) DHAHRAN 0645

1. MR. AND MRS. BRENNAN OF DOW-WARNER ARRIVED IN DHAHRAN MAY 20 (ONE DAY LATER THAN THEIR SCHEDULED ARRIVAL TIME), AND MR. BRENNAN CALLED CONSULATE TO COMPLAIN BITTERLY ABOUT ADVANCE ARRANGEMENTS FOR THEIR TOUR THIS AREA. BRENNAN CLAIMED HIS COMPANY "WOULD SUE COMMERCE FOR 10,000 DOLLARS" BECAUSE COMPANY BROCHURES HAD NOT BEEN SENT TO CORRECT ADDRESSEES; POSTS HAD NOT DRAWN UP ADVANCE SCHEDULES OF APPOINTMENTS; HE HAD NOT BEEN MET AT AIRPORTS, AND, IN GENERAL, POSTS WERE NOT SUPPORTIVE OF HIS "TRADE MISSION."

2. CONSOFF INFORMED BRENNAN THAT A) THIS POST HAS RECEIVED COMPANY BROCHURES AND HAD DISTRIBUTED SEVERAL OF THEM, B) LIMITED OFFICIAL USE

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APPOINTMENTS VISIT SAUDIS GENERALLY WERE NOT MADE UNTIL

MLY WERE NOT MADE UNTIL

BUSINESSMAN WAS PHYSCIALLY PRESENT IN KINGDOM, C) SAUDI BUSINESSMAN, WHO WAS VERY INTERESTED IN DOW-WARNER PRODUCTS, HAD GONE TO AIRPORT TO MEET BRENNAN'S BUT BRENNAN'S HAD ARRIVED DAY LATER THAN SCHEDULED, AND D) CONSULATE CAR WOULD PICK UP

BRENNAN AT HIS HOTEL AND TAKE HIM TO CONSULATE WHERE APPOINTMENT SCHEDULE COULD BE FINALIZED.

3. UNFORTUNATELY CONSULATE COMMERCIAL OFFICERS WERE BUSY WITH OTHER APPOINTMENTS OUT OF THE OFFICE WHEN BRENNAN ARRIVED AT CONSULATE, AND BRENNAN DECIDED TO VENT HIS SPLEEN ON CONSULATE'S LOCAL MARKETING ADVISOR. IN SPITE OF THIS OUTBURST, CONSULATE LOCAL EMPLOYEE MADE OTHER BUSINESS APPOINTMENTS FOR BRENNAN AND ARRANGED WITH SAUDI BUSINESSMAN WHO HAD TRIED TO MEET BREENNAN AT AIRPORT TO TAKE BRENNAN TO HIS HOTEL.

4. COMMENT: WE DO NOT KNOW WHAT SORT OF OVERSEAS FACILITATIVE ASSISTANCE BRENNAN WAS PROMISED BY USDOC, BUT HE APPARENTLY FEELS THAT HE IS A ONE-MAN "TRADE MISSION" THAT SHOULD BE TREATED LIKE ONE. WE HAVE HAD HUNDREDS OF U.S. BUSINESSMEN PASS THROUGH THIS AREA IN THE PAST FEW MONTHS, AND BRENNAN HAS BEEN MOST DEMANDING, RUDE PERSON WE'VE ENCOUNTERED. HIS THREAT TO SUE COMMERCE MAY BE JUST TALK; HOWEVER, HE CAN BE EXPECTED TO MAKE TROUBLE AT OTHER POSTS AND BACK IN THE STATES BECAUSE HE BELIEVES THAT HE HAS NOT RECEIVED SUITABLE ASSISTANCE. BUSHNELL

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